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Genetec Clearance™ is a digital evidence management system that facilitates collaboration between agencies, corporate departments, attorneys, and the public – to help you review all information from one application.



Review and share your evidence from one app

The use of video recordings and multimedia has grown exponentially in investigations. This presents a need for new applications that can handle the increased size, complexity, and variety of data that has disrupted traditional systems and workflows.

Genetec Clearance™ is a digital evidence management system that helps you centralize and review all case files. It also eliminates the need to copy information to DVDs and shared drives. With Genetec Clearance, you can grant immediate access to evidence at the click of a button, and ensure information is only shared with authorized individuals – both internal and external to your organization.

Key features

Centralize digital files in one app

Organizations can upload media from a variety of sources, such as surveillance cameras, body-worn devices, interview rooms, and smartphones, as well as any digital file format (e.g., audio files, images, documents, etc.).

Convert and review videos

Playback recordings from hundreds of standard and proprietary video codecs directly in Genetec Clearance, without the need to install standalone players or plugins.

Gain visibility of community cameras

Launch participative camera registry programs that give you greater visibility on third-party private camera systems and streamline recording requests from participating businesses and residents.

Go Mobile

The Genetec Clearance™ Seen mobile app allows investigators to capture evidence from their phones in the field and upload it directly into Genetec Clearance.

Benefit from built-in audio and video redaction

An intuitive video editing module allows users without advanced video editing knowledge to spend less time when redacting files. A face detection analytic helps to accelerate the process to mask individuals in a scene while the video trimming function allows you to keep what's essential.

Upload files from the public

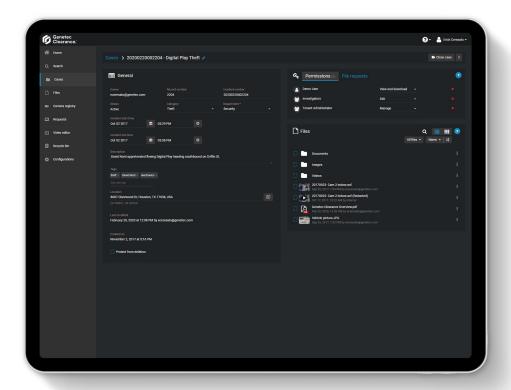
Instantly collect footage from bystanders and witnesses through a shareable link that allows them to share files of any size.

Automatic retention policies

Administrators can configure automatic retention schedules to define how long files are preserved in the application and ensure compliance with organizational policies.

Maintain chain of evidence

All actions are logged within the system's audit trail reports, which include detailed information about the user, activity type, and timestamps.



Keep your cases confidential

Organizations mandate strict guidelines for how evidence is controlled, as the mishandling of sensitive data can lead to fines and the dismissal of criminal cases. Still, many continue to rely on USB keys to store and distribute digital evidence, despite the risk of the data being stored insecurely or getting lost.

As a trusted provider of security solutions for government agencies and high-profile public and private organizations worldwide, we take data security very seriously. To ensure alignment with our clients' security standards, all data transferred to Genetec Clearance is encrypted. Organizations can configure their access control policies to ensure cases and files are only accessible by authorized individuals.

Integrate Genetec Clearance with your existing systems

When working on a case, all of your information must be easily accessible. Genetec Clearance is designed using the "API First" development principle and provides documented and publicly available REST APIs that can be used to integrate with other systems.

Organizations can develop integrations with their CAD/RMS systems, surveillance system, body camera video management software, incident reporting systems, and more, to automatically push data between applications.

Subscription plans

Start collaborating and closing cases faster with a Genetec Clearance plan that best suits your needs.

Plans	Agencies 1-199 sworn	Agencies 200- 499 sworn	Agencies 499- 999 sworn	Agencies 1000- 1499 sworn	Agencies 1500+ sworn
Number of cases			Unlimited		
Number of users			Unlimited		
Camera registry			Χ		
Request module			Χ		
Storage (GB)			25 GB / officer		
Video redaction			Χ		
Mobile app			Χ		
Genetec Clearance plugin for Security Center			Х		
Support & software updates			Χ		
Active Directory/SSO integration			Х		
API access			Χ		
eDiscovery receipt			Χ		
Extended video format			0		
Additional storage		° (sold as	s increments of 500 G	B or 1 TB)	

X Included or supported • Optional

*Organizations can federate their Active Directory (AD) user identities through Microsoft Azure Active Directory or any provider supporting the OpenID Connect standard.

Request a Demo

clearanceteam@genetec.com

45-day trial

Sign up for a free trial at genetec.com/tryclearance

Contact us

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