Case Study

Statue of Liberty

Statue of Liberty and Ellis Island uphold highest levels of security with the help of Genetec Security Center

Advanced IP security technology safeguards iconic american monument and surrounding parks to enhance visitor experience and security

Business challenge

Recognized as a powerful symbol of freedom and democracy, the Statue of Liberty stands tall just off the shores of New York City in New York, United States (U.S.). In 1886, France gave the Statue of Liberty as gift of friendship to the U.S., and in 1924, the colossal copper statue was designated a national monument. Today, the Statue of Liberty National Monument and Ellis Island National Museum of Immigration welcome 4.2 million visitors from around the world.

According to the United Nations Educational, Scientific and Cultural Organization (UNESCO), "The Statue receives a large number of visitors, and has substantial professional staff and facilities that include a Visitor Information Center, an exhibit on the Statue's history, and the nearby Ellis Island Immigration Museum. Access [to Liberty Island] is by ferry, which includes security screening of visitors; maintaining the security of the property is an ongoing concern."[1]

Recently, the Statue of Liberty and its surrounding parks, upgraded to Security Center, the unified security platform by Genetec Inc. with the help of Total Recall Corporation, a highly knowledgeable and experienced security technology provider and their security integrator since 1999. Security Center combines video surveillance, access control, and other business systems in one intuitive solution.

Streamlining security and business operations with Security Center

Moving from an older system to the Genetec™ Security Center platform was a smooth transition. The open architecture of Security Center offered full compatibility with existing Axis Communications network cameras and Pivot3 storage hardware. The flexible system architecture allowed for both the existing system and the new platform to remain online until the official switchover to Security Center, ensuring no downtime during the upgrade.

Various locations from the point of embarkation to the Liberty Island, Ellis island and other points in between are monitored around the clock by operators from a central location. The Axis Communications IP cameras are easily accessible for live viewing and investigation so that operators can monitor park operations, the monument and grounds.

Summary

Client name: Statue of Liberty

Products: Security Center, Omnicast™

Industry: City-Wide Surveillance

Location: New York City, New York, United States

Partners: Total Recall Corporation, Axis Communications, BriefCam, Pivot3

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Genetec™

An integration between Security Center and BriefCam video analytics alerts operators to any potential threats so they can be immediately addressed. Advanced reporting and other mission-critical components ensure the highest levels of security and privacy during investigations.

In the event that guests accidently lose track of friends or family or misplace personal belongings, operators can quickly pull up video to help reunite the visitors or locate lost objects. Operators can also use Security Center to help improve the overall visitor experience by alerting National Park Service staff to any long lines, necessary clean-ups or any other possible occurrences that they spot when actively monitoring the grounds.

Enhanced security fit for iconic national treasures

The Statue of Liberty can freely grow their security infrastructure, accommodating a large volume of cameras and unifying other security systems such as IP access control, ALPR, and other security systems within the same intuitive platform over time. The flexible and open security solution also allows the national monument to easily upgrade technology to the latest devices as they become available to the market.

Upgrading to Genetec Security Center at the Statue of Liberty assists operators in protecting one of the country's most iconic treasures and ensures that visitors from around the world will continue to enjoy this important historic site for a long time to come.

1 [UNESCO (n.d.). Retrieved from http://whc.unesco.org/en/list/307]

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