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For Immediate Release

## Genetec customers come up with innovative use of Mission Control decision support system to screen employees and visitors

Security automation engine used to establish standardized and efficient screening procedures for staff and visitors

**MONTREAL, June 22, 2020**—As hospitals, manufacturing establishments, large retail stores and public-facing businesses strive to put in place health screening measures to minimize the risks of outbreaks, they often have to rely on manual processes that are time consuming and error-prone. To address the challenge, [Genetec Inc.](#) (“Genetec”), a leading technology provider of unified security, public safety, operations, and business intelligence solutions is working with customers on new ways of using [Genetec Mission Control™](#), the decision support system of [Genetec Security Center](#), to help automate the screening process for employees and visitors entering facilities.

Genetec Mission Control is a collaborative decision management system that is already widely used by airports, critical infrastructure organizations and security departments to coordinate incident response through greater situational intelligence and guided action. Designed to eliminate doubt, it filters out noise to provide the essential data, insights, and tools needed to respond to situations quickly and collaboratively. Mission Control also keeps track of every step of the response process, enabling comprehensive after-action review and continuous improvements to standard operating procedures.

Mission Control can also be used to streamline screening processes and ensure accurate record-keeping. The system digitizes the screening questionnaire used by the organization and walks admission personnel through each step to identify individuals requiring additional assessment. It also centralizes the data collected and automates supervisor notification. With Mission Control, customers can significantly speed up the screening process while maintaining safety compliance and minimizing operational disruption.

Whereas most solutions either require custom coding or the involvement of the manufacturer, Mission Control provides an intuitive configuration interface that lets administrators create a tailored questionnaire to guide personnel performing the screening and automatically identify the need for additional verification.

“This is a great example of the unique value offered by Mission Control,” said Gabriel Labrecque, Mission Control Product Manager at Genetec. Where traditional decision management systems are slow to adapt and hard to use, customers are able to tap into the capabilities of Mission Control to rapidly address an emerging challenge. This is done by simply using out-of-the-box Mission Control features and tapping into data from their existing security systems.”

Key features of Mission Control for screening applications include:

**Centralized data:** Mission Control leverages data from connected security systems to streamline screening, eliminating the need to extract and record data in multiple locations.

**Guided operating procedures:** the system automatically identifies individuals requiring secondary screening based on questionnaire responses, instead of relying on personnel following offline procedures.

**Automation:** when employees are delayed by secondary screening or sent back home to self-isolate, data is automatically tracked, and managers and employees can receive a copy of the screening questionnaire.

**Dashboards:** using Security Center dashboards, customers can keep track of the latest screening metrics to measure efficiency, track trends and assess resource allocation, as well as the impact of screening on an organization.

Mission Control offers an intuitive design and administration interface. Procedures can be created and customized in a few clicks, so that screening staff can easily keep up with changes to guidelines. Its centralized data collection provides real-time data from each screening station.

To see the new Genetec Mission Control screening use case in action watch this video:

<https://bit.ly/2CoogsA>

## **About Genetec**

Genetec Inc. is an innovative technology company with a broad solutions portfolio that encompasses security, intelligence, and operations. The company's flagship product, Security Center, is an open-architecture platform that unifies IP-based video surveillance, access control, automatic license plate recognition (ANPR), communications, and analytics. Genetec also develops cloud-based solutions and services designed to improve security, and contribute new levels of operational intelligence for governments, enterprises, transport, and the communities in which we live. Founded in 1997, and headquartered in Montreal, Canada, Genetec serves its global customers via an extensive network of resellers, integrators, certified channel partners, and consultants in over 80 countries.

For more information about Genetec, visit: [www.genetec.com](http://www.genetec.com)

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