

Press Release

Genetec helps customers break free from proprietary access control systems with next-generation Synergis Cloud Link

Provides more features, enhanced cybersecurity, and helps future-proof security installations

MONTREAL, June 21, 2022—[Genetec Inc.](#) (“Genetec”), a leading technology provider of unified security, public safety, operations, and business intelligence solutions, today announced the immediate availability of a new generation of its [Synergis™ Cloud Link](#) PoE-enabled IoT gateway for access control. Manufactured in North America to mitigate supply chain delays, Synergis Cloud Link addresses increasing demand for non-proprietary access control solutions and provides a safe and secure gateway to a cloud or hybrid deployment.

When modernizing an existing security system, Synergis Cloud Link’s open architecture allows organizations to leverage their current access control infrastructure and easily upgrade to a secure IP-based solution. Synergis Cloud Link provides a more efficient approach to multi-site deployments and replaces the need for servers, reducing the cost of ownership. The Synergis Cloud Link IoT gateway has embedded functionalities that keep an organization’s access control running even when connection to the server is down.

The new generation of Synergis Cloud Link provides more features, enhanced cybersecurity, and helps future-proof security installations. Synergis Cloud Link features enhanced cybersecurity such as encrypted user data, Secure Boot, and an EAL6+ industry gold standard Secure Element that stores cryptographic elements.

“The need for non-proprietary access control solutions has never been greater,” said Thibault Louvet, Access Control Product Group Director, Genetec Inc. “Our new generation Synergis Cloud Link enables us to provide organizations with a powerful, secure and intelligent gateway to the latest technology while allowing them to easily connect to hybrid or cloud access control environments and keep their existing security investment including hardware, wiring, and infrastructure.”

The device is compatible with non-proprietary access control modules from the industry's most established manufacturers including HID Global, Axis Communications, ASSA ABLOY, Mercury Security, Allegion, SimonsVoss, STid, and others. A single Synergis Cloud Link device can support up to 256 readers and electronic locks, 600,000 cardholders, 150,000 offline events, as well as monitor hundreds of zones and alarms.

Synergis Cloud Link features a new firmware design, improving reliability and lifecycle management and updates management. It also opens the door to containerized approach for operating software on the device, expanding its future capabilities.

For more information about Cloud Link, please visit:

<https://www.genetec.com/products/unified-security/synergis/cloud-link>

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About Genetec

Genetec Inc. is a global technology company that has been transforming the physical security industry for over 25 years. Today, the company develops solutions designed to improve security, intelligence, and operations for enterprises, governments, and the communities in which we live. Its flagship product, Security Center, is an open-architecture platform that unifies IP-based video surveillance, access control, automatic license plate recognition (ALPR), communications, and analytics. Founded in 1997, and headquartered in Montreal, Canada, Genetec serves its customers via an extensive network of certified channel partners and consultants in over 159 countries.

For more information about Genetec, visit: www.genetec.com

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