

Course Outline

Security Center: ClearID – Level 2	
Code	SC-CID-002
Level	Intermediate
Duration	1 day (instructor-led, online training)
Target audience	Technicians, Administrators, and IT Professionals
Prerequisites	Genetec's SC-STC-001 certification (basic access control) CompTIA's Network+ training (or equivalent) is recommended. An online IT skills quiz is available to ensure baseline IT skills are met.
Objectives	<p><u>Upon successful completion of this course the participant will be able to:</u></p> <ul style="list-style-type: none">• Design a ClearID system (Locations? Sites? Identities & roles?)• Download and install the ClearID plugin on a Genetec server• Connect the ClearID to Security Center• Manage ClearID software users• Manage ClearID sites• Manage ClearID areas• Manage ClearID visitors
Certification	A practical exam will be given at the end of this course.

Topic	Description
Module 1: <i>Introduction</i>	<ul style="list-style-type: none"> • Intro to Genetec • What is the relationship between ClearID and Genetec Security Center? • Portal.genetec.com • Challenges with existing access control systems
Module 2: <i>Introducing ClearID</i>	<ul style="list-style-type: none"> • Physical identity and access management • How ClearID works • 3 options to welcome visitors <ul style="list-style-type: none"> ○ Adding devices
Module 3: <i>Architecture</i>	<ul style="list-style-type: none"> • ClearID architecture • Automation • ClearID' s integration with: <ul style="list-style-type: none"> ○ Security Center ○ Physical access cards
Module 4: <i>Preparing Security Center</i>	<ul style="list-style-type: none"> • System requirements • License requirements • Visitor management module
Module 5: <i>Deploying the ClearID plugin</i>	<ul style="list-style-type: none"> • Downloading and installing ClearID • Creating the plugin role • Connecting ClearID to Security Center
Module 6: <i>ClearID user interface</i>	<ul style="list-style-type: none"> • Logging on • User interface
Module 7: <i>Managing Sites</i>	<ul style="list-style-type: none"> • What are sites? • Creating sites • Configuring/modifying sites
Module 8: <i>Managing Areas</i>	<ul style="list-style-type: none"> • About locations • Configuring & managing locations • Access request workflow
Module 9: <i>Managing Visitors</i>	<ul style="list-style-type: none"> • Visitor management • Visit request workflow
Module 10: <i>More Features</i>	<ul style="list-style-type: none"> • Delegation • Visitor watchlists • Reports
Module 11: <i>Review/Summary</i>	<ul style="list-style-type: none"> • User levels • Key themes • The need/gap addressed by ClearID
SC-CID-002 Exam	<ul style="list-style-type: none"> • Practical online setup/configuration test • Passing grade: 80%