

Course Outline

Security Center Omnicast (Video) Operator Training	
Code	SC-OOT-001
Duration	3½ hours
Target audience	Security Operators, Investigators, Managers
Prerequisites	None
Objectives	<p>Upon successful completion of this course the participant will be able to:</p> <ul style="list-style-type: none">• Launch Security Desk Video Tasks• Display and view live camera streams• Search and playback recorded video• Use camera widgets for both live and playback video• Export Video, Snapshots & Video Reports• Monitor live events• Manage Alarms & Threat Levels in Security Desk• Execute Hot Actions from the Security Desk• Create/edit/display Security Desk Dashboards• Customize Security Desk Tasks & Options

Topic	Description
<p>Module 1: Introduction to Security Center and the Security Desk 10 min – video only 15 min – video + exercises</p>	<ul style="list-style-type: none"> • Introduction – what to expect in this training • System Overview: What is Security Center? <ul style="list-style-type: none"> ◦ Simple, secure open global, modular • What is Config Tool and Security Desk? • Terminology used in Security Center • Logging in and off the Security Desk application • The Security Desk Home page - overview • Tasks (Common vs Video vs Access vs LPR) • Adding/removing tasks to/from the Favorites list • Searching for tasks
<p>Module 2: Working with live video 15 min – video only 1 hour – video + exercises</p>	<ul style="list-style-type: none"> • The Monitoring Task for Video • Different parts of the user interface • Displaying camera(s) in tile(s) • Camera widgets • Tile controls • Recording state • The timeline • Camera Widgets: <ul style="list-style-type: none"> ◦ Add a bookmark ◦ Save a snapshot ◦ Incident recording ◦ Visual tracking ◦ Quick Search ◦ Synchronize video ◦ Audio widgets • Changing tile patterns • Fullscreen mode • Using Maps to view cameras • Resizing, moving and pinning pop-up video windows • Map controls
<p>Module 3: Working with recorded video 15 min – video only 1 hour – video + exercises</p>	<ul style="list-style-type: none"> • The (video) Archives investigation task: <ul style="list-style-type: none"> ◦ Search filters ◦ Results list ◦ Playback in a tile ◦ Save/export results list • The Bookmarks investigation task <ul style="list-style-type: none"> ◦ Search filters ◦ Results list ◦ Playback in a tile ◦ Save/export results list • Exporting video: <ul style="list-style-type: none"> ◦ Export video widget ◦ Export settings dialog ◦ Export format and save location ◦ Export video clip with video player

- Managing the Vault
- Incident management
 - Search filters
 - Results list
 - Playback in a tile
 - Edit Incident details
 - Add/delete Incidents
 - Save/Export results list
- Investigation and Maintenance Reports
 - Alarm report
 - Search filters
 - Results list
 - Graphical results
 - Hardware Inventory Report

Module 4: Entity Monitoring, Alarms and Threat Levels

10 min – video only

45 min – video + exercises

- What are “events”?
- What does “Monitoring” mean?
- Monitoring specific entities
- What is an “alarm”?
- The Alarm Monitoring task
- Alarm acknowledgment and other alarm widgets
- Unpacking alarm tiles
- Configuring the Monitoring task to show alarms
- What is a “Threat Level”?
- Threat Level notification icon
- Activating/Deactivating threat levels
- System wide vs area wide threat levels

Module 5: Extra Security Desk Features and Customizations

10 min – video only

30 min – video + exercises

- Saving tasks
- Send task to another user
- Private vs public saved tasks
- Saving layouts
- What is a Hot Action?
- The Hot Actions menu
- Reusable vs manual hot actions
- Executing, editing and deleting Hot Actions
- What is a “Dashboard”?
- Opening a saved Dashboard
- Creating a new Dashboard
- Configuring what to display on the Dashboard
- Editing the Dashboard
- Security Desk Option menu:
 - General
 - Keyboard shortcuts
 - Visual
 - Events
 - Alarms
- Help – Keyboard shortcut to open
- Help – Searching and navigating